## OFFICE OF THE UNDER-SECRETARY-GENERAL DEPARTMENT OF ECONOMIC AND SOCIAL AFFAIRS (DESA)

SECRETARY-GENERAL FOR THE INTERNATIONAL CONFERENCE ON SMALL ISLAND DEVELOPING STATES

ROOM S-2922, UN SECRETARIAT BUILDING, NEW YORK, NEW YORK 10017

TEL.: 1 (212) 963.5958 • FAX: 1 (212) 963.1010

REFERENCE: DESA-13/01032

13 August 2013

Dear Mr. Faizi,

On behalf of the United Nations Secretary-General, Mr. Ban Ki-moon, thank you for your message about the Mass Contact Programme implemented by the Chief Minister's Office of the State of Kerala, India.

As you rightly mentioned, the United Nations Public Service Award (UNPSA) was given to the Office of the Chief Minister and not to the Chief Minister himself. The purpose of the UNPSA programme is to reward the creative achievements and contributions of public service institutions towards more effective and responsive public administrations worldwide. Therefore, the award is given to "institutions" and not to "individuals", although an individual receives an award on behalf of the institution.

We fully note your concern. However, in light of the above, please be advised that the validation process for UNPSA is intended to vet the initiative itself rather than individuals involved. The initiative was evaluated according to the UNPSA's established criteria and selection process involving the Committee of Experts on Public Administration, a subsidiary organ of the United Nations Economic and Social Council. We will consider your observations in the ongoing improvements to the UNPSA programme.

Yours sincerely,

WU Hongbo

Under-Secretary-General Secretary-General for the International Conference

on Small Island Developing States

Mr. S. Faizi Thiruvananthapuram India